



# Member Support Center

## Equitable Commercial Realty

Marsh McLennan Agency's Member Support Center is your central point of contact for benefits questions.

**Call 800-207-2265 and dial PIN: 2285 or email [ECR@marshmma.com](mailto:ECR@marshmma.com) to contact one of our member support representatives.**

Support is available Monday - Friday from 8 am - 6 pm CT, provided in both English and Spanish.

Our benefits specialists are insurance professionals! They know about your employee benefit plans, and their goal is to resolve your questions promptly and effectively. In some cases, it may be necessary for the representative to contact a member of your MMA benefits account team or the plan insurance carrier on your behalf. If your question cannot be resolved in one email or phone call, you will be kept informed of the inquiry status until a resolution has been reached.

Please contact your HR department for guidance on enrollment transactions and verification of eligibility.